

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 11th day of June 2018

In C. G. No: 299/ 2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt. B. Lakshmipathy,
D. No. 5/17,
Yerraballi,
Vankadarimadigapalli
Sambepalli(M),
Kadapa-Dist

Complainant

AND

1. Assistant Engineer/Sambepalli
2. Assistant Divisional Engineer/O/Rayachoty Rural
3. Divisional Engineer/O/Rayachoty

Respondents

ORDER

1. The case of the Complainant is that in spite of her objection not to erect transformer in front of their house, the transformer was erected. She is possessing cattle and there is life threat to her family and cattle. So the transformer may be shifted.
2. ADE i.e. Respondent No.2 filed written submissions stating that consumer registered her application for shifting of DTR from one location to another. Presently the DTR was erected by road side of Devapatla to Chinnabidiki Road under HVDS works in the year 2006. There is a distance of about 50 Ft between the location where the DTR was erected and to the residence of complainant and also there is no approach way to her house via the place where the DTR was located. There is another way to the residence of the

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complainant. About 2 years back complainant has remodelled her house, removed shrubs around her house and levelled the ground formed the passage to her house from the road side where the transformer was located and now seeking to shift the transformer to some other location at free of cost. As per the departmental procedure complainant has to pay shifting charges. But complainant has not come forward for payment of shifting charges.

3. Personal hearing was conducted on 22.05.2018 at Kadapa.
4. Both parties appeared before the Forum and reiterated their contentions. The contention of the complainant is that they have objected for erecting the DTR but without considering their objection and request high handedly erected the DTR. There were prior accidents from the DTR and it is dangerous to them and cattle. There is sufficient Government site and the DTR can be shifted without any objection. They are not capable of paying shifting charges. Hence the DTR may be shifted to another location at free of cost.
5. Respondents represented that the disputed DTR is at a distance of 50 Ft from the residence of the complainant. There is another way to the residence of the complainant but the complainant after remodelling of the house wants to use the space in front of her house up to DTR for passing of her vehicles and for that reason only complainant insisting to shift the DTR. Respondents further represented there was no danger for any person or cattle from the existing DTR at public place and if really the complainant wants to shift the DTR she has to pay the estimated cost and if there is no objection from the public the same can be shifted to a nearby public place.
6. Any person who intends to get the DTR shifted from one location to another location for her/his convenience has to pay the charges for shifting as per Clause. 5.3.4 of General Terms and Conditions of Supply. In this case complainant wants to shift the DTR which is located at a public place in the road margin. Complainant also conceded that there is about 50 ft between her residence and the place where the disputed DTR is located. Simply

